

**Who are they?**

Deepalaya  
([www.deepalaya.org](http://www.deepalaya.org))

**Where are they?**

New Delhi, India

**What do they do?**

Working on issues affecting the urban and rural poor, with a special focus on children.

**How big are they?**

Budget of Rs. 130,000,000

**What did they receive?**

Office Professional 2003  
Windows XP Professional  
Upgrade

**The outcome?**

Legal software copies that allow regular updates through the Internet and provide complete virus protection

Deepalaya ([www.deepalaya.org](http://www.deepalaya.org)) is a non-government development organization working on issues affecting the urban and rural poor in India, with a special focus on children. It strives for a society based on legitimate rights, equality, justice, honesty, social sensitivity, and a culture of service in which all are self-reliant. From the day of its inception, Deepalaya has been collaborating with other agencies - both governmental and non-governmental - towards making a meaningful intervention in the policy-making process in Delhi.

To accelerate the communication process, improve its activities, and keep up with technological advancements, Deepalaya introduced computers and had been using unlicensed software. When the organization realized that the unlicensed version could be subject to penalties, in addition to inviting constant security threats from viruses, and delivering only poor performance of Windows, they contacted BiG Tech.

BiG Tech provided them with a licensed version of Windows XP with Service Pack 2 and Office 2003, along with a multi language pack. In addition to making the organization compliant with the law, the legal copies enable regular Internet services and also offer complete protection from viruses. This has improved computer performance dramatically.

Rtn. Wg. Cdr. S.S. Roychoudhury (Retd.), Director, Resource Mobilization, says, "The help by BiG Tech at such an unbelievable price is highly commendable because we could save 60% on the infrastructural cost and could utilize the saved resources for a number of other developmental activities."